

# Conditions for participation

## Skagen International Opera Masterclass 2019

### Application

You apply for attending the Masterclass by filling out the application form, and returning it to [opera@kappelborgskagen.dk](mailto:opera@kappelborgskagen.dk).

The application form must be sent, so we receive it at latest May 1<sup>st</sup> 2019. In mid-May we inform all applicants, if they are chosen to attend the Masterclass 2019. The admitted applicants will hereafter receive payment information, as well as further details and program for the Masterclass.

We expect all participants to bring their own scores plus an extra copy for the pianists.

### Course fee

The course fee is including lunch, dinner and coffee/tea during the day at the venue. All prices are including VAT.

The fee must be payed May 31<sup>st</sup> 2019 at the latest.

### Accommodation

The Masterclass offers accommodation at the charming Hotel Skibssmedien to a very favorable price. If you decide to use this offer, you also accept to share the 3-bedroom apartment with up to two persons. The offer is including breakfast, bed linen and towels.

### Withdrawal

If you for any reason are prevented from attending after submitting your application, your withdrawal for the masterclass as well as for accommodation at Hotel Skibssmedien must be e-mailed to [opera@kappelborgskagen.dk](mailto:opera@kappelborgskagen.dk) as soon as possible.

In case of participant cancellation later than May 1<sup>st</sup> and before Sunday, June 30<sup>th</sup> 2019, the participant is charged 10% of the full course fee, totally DKK 510 (EUR 68) in administrative costs. We refund any previously paid in excess amount as soon as possible and within 8 working days.

By cancellation later than Sunday, June 30 2019, we invoice the participant the full course fee.

### Cancellation

In case of too few participants, we reserve the right to postpone or cancel the Masterclass.

Participants' expenses in this regard are not refunded (Eg. prepaid transport) by *Skagen International Opera Masterclass/Kulturhus Kappelborg*.

### Further information

If you need further information about the Masterclass' professional content etc., you are welcome to contact Project Manager Peter Bæk, phone + 45 5030 8500 / e-mail [opera@kappelborgskagen.dk](mailto:opera@kappelborgskagen.dk).



### Reservation of rights

*Skagen International Opera Masterclass/Kulturhus Kappelborg* reserve the right to make any changes according to time, venue, teachers, content or prices.

### Information on remedies available

Complaints about a product or service purchased from *Skagen International Opera Masterclass/Kulturhus Kappelborg* can be submitted to Konkurrence- og Forbrugerstyrelsens Center for Klageløsning, Carl Jacobsens Vej 35, 2500 Valby, [www.forbrug.dk](http://www.forbrug.dk). – Or to the EU-Commissions online complaint portal: <http://ec.europa.eu/odr>. This is particularly relevant if you are a consumer resident in another EU country than Denmark. When submitting a complaint, please provide our email [opera@kappelborgskagen.dk](mailto:opera@kappelborgskagen.dk).

